

ANDRUCKI & KING

ATTORNEYS AT LAW

January 13, 2016

Tom Ouellette, President
Budget Document Technology
251 Goddard Road
P.O. Box 2322
Lewiston, ME 04241

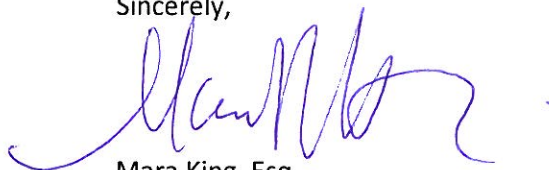
Dear Tom,

I am writing to let you know that Andrucki & King is thrilled to be working with Budget Document Technology again. I wanted to let you know that we have been very happy with our interactions with Ed Platts, John Wright, and Joe Muse. They have all been extremely professional, knowledgeable, and prompt in our interactions. While I have not interacted with Joe very much, I was struck by the level of pride that Ed and John shared about their work with Budget and your personal story in creating and growing this local company. This was refreshing. You have a strong and loyal team.

We have also had really good responses to our service calls. Every time that we have called regarding service issues, Budget representatives have addressed the problem on the day of the call. We have only experienced one occasion where the service call was not answered within two hours. Even in that instance though, we did not go a full day without the problem being rectified. This quality response time is contrary to our experience with your competitor.

We are very happy with our renewed contracts with Budget. We look forward to transitioning more services to Budget as it becomes feasible to do so. We send you and your team wishes for a wonderful new year.

Sincerely,



Mara King, Esq.