



KONICA MINOLTA

## News Release

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### Konica Minolta Honors Budget Document Technology of Lewiston, ME with 2013 Pro-Tech Service Award for Service Excellence

Ramsey, N.J. and Budget Document Technology Lewiston, ME – March 22, 2013 – Konica Minolta Business Solutions U.S.A., Inc. ([Konica Minolta](#)) today announced that Budget Document Technology of Lewiston, ME has been honored with a 2013 Pro-Tech Service Award, which recognizes those Konica Minolta dealerships that demonstrate the highest commitment to customer support and satisfaction.

“Providing excellent service has become increasingly important in our industry, and Konica Minolta is committed to assuring the highest performance standards across our organization,” says James Ingrassia, vice president, solutions support division, Konica Minolta Business Solutions U.S.A., Inc. “The Pro-Tech Service Award represents Konica Minolta’s gold standard for service competence and proficiency. There is no higher honor for an authorized Konica Minolta dealer partner and Budget Document Technology should be very proud of its achievement.”

A first-time Pro-Tech Service Award winner, Budget Document Technology, headed by Thomas G. Ouellette, President, is dedicated to delivering professional, reliable service and maximum performance for Konica Minolta’s award-winning lines of digital imaging products. To attain the Pro-Tech standard, each element of Budget Document Technology’s operation was evaluated and measured, including its management skills, inventory control systems, technical expertise, dispatch systems and customer satisfaction ratings.

“The Pro-Tech Service Award is a mark of distinction which we are proud to showcase as it symbolizes our commitment to offering the best business practices in our marketplace,” said Thomas G. Ouellette, President – Budget Document Technology. “This award certifies to our customer base that we have the skills, people and systems to keep their Konica Minolta equipment operating at the highest level of productivity. Additionally, it provides our customers another great reason to count on Konica Minolta and Budget Document Technology for all of their printing needs.”

#### [About Konica Minolta](#)

Konica Minolta Business Solutions U.S.A., Inc. is a leader in advanced document management technologies and IT Services. For the fifth consecutive year, Konica Minolta was recognized as the #1 Brand for Customer Loyalty in the MFP Office Copier Market by Brand Keys. BLI has named Konica Minolta 2012“Document Imaging Solutions Line of the Year” and “A3 MFP Line of the Year” award winner for the company’s solution portfolio and award-winning line of bizhub Multifunctional Products. For more information, please visit [www.CountOnKonicaMinolta.com](http://www.CountOnKonicaMinolta.com) and follow Konica Minolta on [Facebook](#), [YouTube](#), and [Twitter](#).

#### [About Budget Document Technology](#)

Budget Document Technology (BDT) is an independent, Maine-owned company that was established in 1989. BDT focuses on providing clients with cost-effective document imaging solutions. Core product

concentrations and services consists of hardware from desktop printers to full-scale color print production devices, managed print services, software applications for document management and cost-recovery needs, and the final distribution of documents utilizing mailing processes. Recognized as a *2012 Elite Dealer*, by The Week in Imaging, BDT employs a team of 25 professionals and serves the Maine market from locations in Lewiston and Bangor. For more information, please visit [www.bdtme.com](http://www.bdtme.com).

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