



Budget Document Technology Solves the Basic Problem of Finding Stored Information for Law Firm Isaacson & Raymond with Laserfiche

Isaacson & Raymond, one of Lewiston's oldest and most respected law offices has served Central Maine since 1922. Their firm provides a full range of legal services to their clients that include a number of major central Maine businesses, institutions and banks. They have specialists in business and corporate law, estates, wills and probate, real estate and zoning law, personal injury and divorce and family law. And they are rated "a,v," the highest rating available, by Martindale-Hubble, an organization which evaluates law firms nationally.

Their mission is to provide their clients with prompt, personalized service that addresses their immediate legal concerns while also developing a relationship that enables them to provide on-going advice to assist with long-term needs and objectives. To provide their clients the experience they desire and deserve requires Isaacson & Raymond to not only be able to locate every document relating to their clients, but to do so quickly.

Traditional filing was just no longer working

Isaacson & Raymond was becoming overrun with file storage boxes. Said Daniel D'Auteuil, Jr., Shareholder, "Valuable office space was being used as document storage space. Boxes were piled so high it created risk of injury to staff to locate and remove a closed file. Numerous labor hours were lost locating and obtaining the files."



"Valuable office space was being used as document storage space. Boxes were piled so high it created risk of injury to staff to locate and remove a closed file. Numerous labor hours were lost locating and obtaining the files."

"We have now reclaimed two offices and made them useable again. I can now access closed files from my desk rather than wading through boxes."



Solution

Through Budget Document Technology, a leading provider of document management technology, Dan learned that Isaacson & Raymond could use Laserfiche® to help with their filing issues. Cost-effective installation, minimal training, a small network footprint and comprehensive security features make Laserfiche a comprehensive solution that's easy to use and even simpler to manage and administer—meeting the needs of IT professionals.

Laserfiche document management platforms archive scanned images, electronic documents, e-mail messages, and digital audio and video files, all from a single, easy-to-use interface. It's Quick Fields™ batch processing technology speeds production-level document processing, with modules for forms processing and specialized capture hardware that meet all your organization's document capture needs. And Laserfiche® Web Access™ delivers enterprise-wide document management capabilities in a single installation. In addition, Laserfiche® Workflow™ is a flexible framework for optimizing and automating business processes enterprise-wide. Laserfiche is a document management software solution that allows for electronic document management with full functionality, ease of integration, security and rapid deployment.

Implementation Process & Benefits

Budget Document Technology installed their Laserfiche in May of 2006. "The installation process was painless and smooth. There were no glitches like many other software change over," said Dan. "We have now reclaimed two offices and made them useable again. I can now access closed files from my desk rather than wading through boxes. Inevitably, the file you needed was always the box in the back or underneath four other boxes. The labor time needed to locate files has been reduced to 10% of the time previously needed." BDT and Laserfiche have solved the basic problem of finding stored information for this local law firm and has enhanced their ability to foster customer service that will meet their goal of providing clients with prompt, personalized service, to develop long-term relationships.

Budget Document Technology

Since 1989 Budget Document Technology has been an independent Maine-owned and operated company that strives to build relationships. We accomplish this by making local decisions, offering advance technology, and providing the proper service and support to keep your organization operating smoothly.

251 Goddard Rd.
Lewiston, ME 04240
800.924.4229
www.bdtme.com

Isaacson & Raymond

Since 1922 Isaacson & Raymond has provided a full range of legal services to its clients that include a number of major central Maine businesses, institutions and banks. We have specialists in business and corporate law, estates, wills and probate, real estate and zoning law, personal injury and divorce and family law.

75 Park St.
Lewiston, ME 04240
Toll Free: 1 (866) 704-2366
www.isaacsonraymond.com

Laserfiche

The Laserfiche document management software suite is a set of scanning, indexing, information sharing, business process management, integration, tracking and auditing tools.